

A longstanding successful partnership

Circlon I group supplies FraCareServices with custom-fit mobile devices, the associated charging infrastructure and services – all from a single source.

CUSTOMER

FraCareServices GmbH

INDUSTRY

Air traffic

EMPLOYEES

700

OUR SOLUTIONS

Mobile devices
Charging Infrastructure
Service

"The replacement of the devices and the charging infrastructure was a complete success. The cornerstone for this was the successful and professional cooperation with the Circlon I group, as well as the product quality."

THORSTEN FRONZEK, HEAD OF IT, FRACARESERVICES GMBH



Numbers please!

The key data of the project

DATA

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More than

400

devices in use

4

Cabinets for optimal charging

On Android Enterprise since

2021

conversion of devices

8

Weeks

CHALLENGE

FraCareS was looking for a successor to the existing generation of mobile devices, which had reached the end of their life cycle. At the same time, FraCareS needed a suitable charging infrastructure with which the devices could be charged efficiently and, above all, safely. In the course of the project, the company also wanted to switch to Android Enterprise. The devices had to offer an optimal price-performance ratio with a long life cycle and also be fast, robust and durable in order to withstand the demanding use in round-the-clock operation.

SOLUTION

Thanks to the long-standing partnership between Circlon and FraCareS, Circlon knows the operational area of the devices at Frankfurt Airport very well and supported FraCareS in the selection and piloting of the devices, the selection and dimensioning of the charging infrastructure and the suitable optimal service.

ABOUT FRACARES

FraCareServices GmbH is a joint subsidiary of Fraport AG and Lufthansa Commercial Holding with around 700 employees. Its activities include accompanying, caring for and transporting passengers with limited mobility and children traveling alone at Frankfurt Airport.





WHY CIRCLON

We have been a professional partner of FraCareS for many years and across different generations of devices and know exactly what is important for the company's processes. This enables us to tailor our solutions individually and guarantee all-round customer service from sales to support. Our cooperation with leading hardware manufacturers enables us to offer high-performance devices and software solutions at attractive conditions from a single source.

WHY ZEBRA

Zebra Technologies is a leading manufacturer of devices and software for data capture and processing, from barcode scanners to RFID readers and mobile computers to printers for coupons, tickets and receipts. Zebra is a one-stop shop for our customers: terminals, accessories, charging infrastructure and support. The configuration options for Zebra devices are also virtually unlimited.

HARDWARE HIGHLIGHTS

When selecting hardware, FraCareS primarily focuses on robustness and stability. The Zebra TC26 mobile computer is particularly outstanding in this respect, without compromising on product quality – and with an optimal price-performance ratio.

SOFTWARE HIGHLIGHTS

The new devices use Android Enterprise and can be completely deployed, configured and updated from the existing cloud-based endpoint management solution (Microsoft Intune). This enables FraCareS-IT to optimally support the operational area with a solution tailored to the intended use with highly flexible configuration options.



Let us <u>increase</u> the efficiency of your logistics processes together.

I will be happy to show you which options are best for you.



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